

WHAT YOU MUST CONSIDER BEFORE YOUR SWIM SPA ARRIVES

Sometimes a lack of planning prior to delivery can create problems when we position the spa in your chosen location.

A site visit is strongly recommended prior to delivery. Due to weight you will need a crane or Hi-ab to lift into position.

We will gladly organise the crane company or work with the crane company of your choice.

Crane companies will quote direct for the lift.



Crane Delivery

This is by far the safest way of placing your new spa or swim spa in any hard-to-reach location.

Because the cost of driving a crane makes up the majority of the cost of hire, we recommend that you choose a local crane hire firm with experience of lifting spas or swim spas. We will work closely with them to ensure all goes to plan. We have had many years of experience with Crane lifts. We arrange the crane company to visit your property to assess any potential access problems, and to ensure that the intended site

is within safe reach.

It is the sole responsibility of the crane company to ensure that the product is moved without damage.

Due to the nature of today's (all in one) self contained spas, there is no 'installation' or 'set-up' in the conventional sense. We deliver to the Sydney area and the delivery fee is usually paid directly to the delivery company. Spa's that require a crane, extra people, or heroic measures may be subject to an additional charge.

Please have someone at home to receive the spa at the scheduled delivery time.

Our delivery crew will place the spa, face it in the direction you request and square it up to your specifications. Payment should be arranged during the week PRIOR to delivery with your sales representative. THE SPA WILL NOT BE DELIVERED UNTIL FULL PAYMENT IS RECEIVED.



